

Westchester Library System
Mount Vernon Public Library
Central Library Service Plan
2007-2011

Mission Statement: It is the mission of the Mount Vernon Public Library in its role as the Central Library for the Westchester Library System to support the reference needs of all Westchester County residents by providing collections and services that enhance those of the local library. MVPL shall be the major focus of library services in Westchester County.

Vision Statement: The Central Library will continue to develop the width and depth of its collections and resources and technologies to support the Westchester Library System and its member libraries. The Central Library will also develop model programs in collaboration with WLS and other stakeholders that heighten the wealth of library service countywide. The promotion of the library as an educational, cultural and social center that knits the very fabric of community is key to the vision.

As the Central Library for the Westchester Library System, the Mount Vernon Public Library currently provides the following services to the System and its member libraries:

1. Inter and Intra library loan services;
2. Reference services;
3. Coordinated Collection Development especially involving electronic resources, and
4. Support for non-fiction and reference resources through the support of Central Library Book Aid;
5. Electronic and Professional development training for system staff.

ELEMENT#1: Resource Sharing

Cooperative Collection Development:

1. Goal Statement:

The Central Library will continue to support and provide access to online and print content for all Westchester residents.

2a	Year 1	On going
2b	Year 2	On going
2c	Year 3	On going
2d	Year	On going
2e	Year 5	On going

3. Intended Result(s):

Use support provided to the Central Library via Central Library Development and Central Library Book Aid to acquire on-line databases and other electronic resources and online content to be made available to all WLS member libraries for both onsite and remote access by patrons and library staff. In addition Mount Vernon will acquire general reference materials in print format to enhance the overall reference resources of the entire system.

Element 1: Resource Sharing

Interlibrary Loan

1. Goal Statement:

The Central Library will continue to support the Intra and Inter library loan services of the System by providing the support for delivery services as well as strong collections across the reference spectrum.

2a	Year 1	On going
2b	Year 2	On going
2c	Year 3	On going
2d	Year	On going
2e	Year 5	On going

3. Intended Result(s):

The staff of the Mount Vernon Public Library, in concert with collection development staff from the member libraries and the system office, will continue to acquire and process materials to support the overarching inter and intralibrary loan program of the system so that loan requests are filled and delivered in a timely manner.

Element 4: Continuing Education and Training

Electronic Resources and Staff Development

1. Goal Statement:

The Central Library will continue to support the Westchester Library System in its effort to ensure that all staff of the system are trained in the use of the electronic resources and staff development – customer service skills - provided through the Central Library.

2a	Year 1	On going
2b	Year 2	On going
2c	Year 3	On going
2d	Year	On going
2e	Year 5	On going

3. Intended Result(s):

The public is supported by informed and well-trained staff in all of the member libraries of the Westchester Library System.

Evaluation Method:

Evaluation of the Intended Results will be accomplished by using anecdotal reports, observations, meeting with system Library Directors, user statistics and questionnaires and surveys.

Approved by the Mount Vernon Public Library Board of Trustees on April 18, 2007.

Approved by the Public Library Directors Association (PLDA) on May 17, 2007.

Approved by the WLS Board of Trustees on May 29, 2007.